E-8 Error Message on the UNIQUE2

E-8 displays when there is haze fluid in the hose coming from the Air Pump

Possible causes include:

- 1) Clogged or partially clogged Heater
- 2) Broken or weak Air Pump
- 3) Disconnecting power while machine is still operating (bypassing normal shutdown procedure)
- 4) Siphoning of fluid during storage
- 5) Movement of fluid during transportation

To clear the E-8 message you need to get the fluid out of the Air Pump hose

Simple way: Plug the machine into AC outlet and, without starting haze, just let the machine sit for several minutes. If there's no defective component, then the Air Pump should blow the fluid out of the line. You may need to repeat this a few times (unplug the machine for a minute and then plug it back in). You will certainly need to unplug/replug at least once, because after the fluid is out of the line then the power must be cycled to clear the error message.

Advanced Way: Remove the lid of the machine by taking off the handle and the small screws at the top and bottom of the machine. Disconnect the hose from the Air Pump by simply pulling it off, and then blow through it with your mouth.

If the E-8 message won't clear, then there is a physical problem that must be rectified

If you are unable to clear the fluid from the line via the above methods, or if the error quickly comes back, then you most likely have a problem with either the Air Pump or the Heater. Examination of the parts and/or blowing through the hose (see Advanced Way above) should help you determine which one needs to be dealt with.

A faulty Air Pump is not repairable and should be replaced. A Heater problem is sometimes the result of residue collecting at the nozzle where the haze comes out, and sometimes this can be cleared away with a bent pin or paper clip. When that is not the case, then the Heater must be replaced.

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